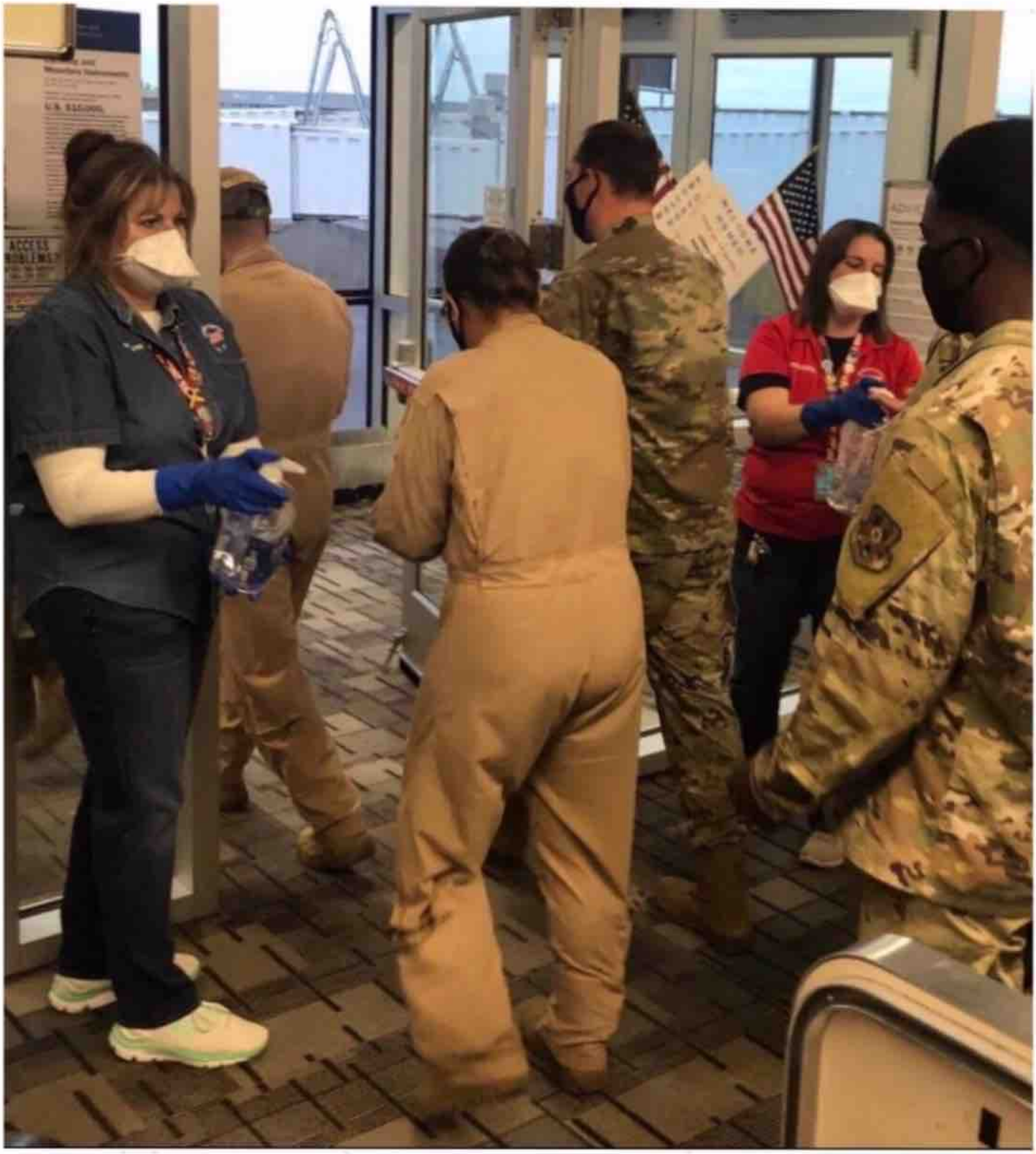


ARMED FORCES SERVICE CENTER
4300 Glumack Drive, LT, A-2021
MSP International Airport
St. Paul, MN 55111
OnCall Cell: 612–280–7677
DCainDirector@mnafsc.org

AFSC Troop Greeter Support Provided Post 9/11:

- Military Charters at MSP from around the world
- MOBS & DEMOBS at terminal, hanger or tarmac
- Support annual arrival of training troops
- Meet & Greets troops w/food, beverages, etc.
- MSP coordination for military arrivals/departures
- Welcome Home assistance for families (MSP)
- Assist Mpls. VA Hospital w/wounded MIL at MSP
- Twin Cities Honor Flight, MSP host since 2008
- Wkly. support for recruits enroute basic training
- Welcome annual Holiday Block Leave military
- Support Snowball Express families w/Am.Airlines
- MSP coordinator for arrival of military remains



The AFSC temporary shutdown the military airport lounge in March 2020, due to the Covid pandemic. The Center safely reopened in NOV 2020. The troop greeters continued to support all troop movements at MSP, during this time.



279 likes

2ndbattalion8thmarines With an unexpected delay at a Midwest airport while returning from deployment, members of 2/8 were treated with exceptional care by the team from the @armed_forces_service_center_mn . As a small gesture of appreciation, Captain Case and 1stSgt Franklin presented the volunteers with coins and stickers from 2/8. These folks are the real deal. Thanks for taking care of our Marines and Sailors!



CAMP LAYOVER 2022. Second long layover with USMC since 9/2008. Special thanks to MSP Operations, Police, TSA, IHS and Caribou, for all of your support.



Badged AFSC "troop greeters," can access the hangers, aircraft, airfield and restricted areas, if requested by the airline, airport or police.















DEC 2013: AFSC launch of Operation Elf at MSP







Camp Layover... On September 17, 2008, four AFSC "troop greeters" stood watch for 27 hours, over 320 Marines, en route to Iraq. The Marines were stranded at MSP, due to various delays. The troop greeters (B. Baker, D. Cain, J. Connolly & J. Morford) served as advocates to ensure that all their needs were met (i.e., blankets, pillows, food, donated coffee, reading materials, Wi-Fi access, playing cards, toiletry kits & phone cards) during their long layover.

Before boarding their aircraft, the Marines applauded and thanked the AFSC volunteers for standing watch over them 24/7. The senior command was so appreciative they "hugged" the troop greeters as they lined up to shake the hands of 320 Marines. As fate would have it, the four AFSC troop greeters were also onsite eight months later for their first touch down on U.S. soil. MN Nice, at it's best!!





AFSC troop greeters have worked closely with NWA and Delta, since 2006, to assist military charters arriving at MSP Airport, with troops from all branches of service coming from/going to the Middle East. Military layovers have ranged from 12 to 26 hours. Our troop greeters stay onsite.



*10/5/06 - First flight welcomed w/310 Marines from Iraq, en route to Hawaii.



The AFSC "troop greeters" hosted the first Twin Cities Honor Flight in 2008. We have continued to support this annual day trip to Washington D.C. for war veterans.





Donated flowers provided to tech stop troops at MSP, returning to their base in Texas, on Mother Day, 2009.





Soldiers from the 1st Cavalry Division prepare to greet their families& friends during a home-coming ceremony on 5/10/09, at Ft. Hood, Texas.

The recipients shown are Ed Byers, Navy SEAL and Clint Romesha, Army (bottom photo)







From coffee provided by Caribou to pizza, we work closely with the MSP tenant team.





One of over 500 military charters at MSP w/MNG troops. Minnesota Nice, at its best 🇺🇸







The AFSC troop greeters assisted in this joint effort at the 934th Airlift Wing, to acknowledge local law enforcement and military during the 2016 Medal of Honor Convention.





AFSC troop greeters traveled to Fort McCoy, in support of request to provide morale for 1700 soldiers deploying in 2006.



Another military charter flight for the record books. 🇺🇸 Since 2006, the AFSC “troop greeters” have provided support for over 500 deployment charters from around the country and overseas stopping at MSP hangers, **@934airliftwing**, both airport terminals and their remote pad. A big thank you to **@cariboucoffee** for the short notice assistance and **@mspairport** police for their continued support. Minnesota Nice ❣️
#OmniAirInternational #Army #IHSMSP #GirlScoutsRiverValleys #SOTHauntrdHouse #AFSCTroopGreetersMSP







Welcome home! AFSC Troop greeters joined the MN National Guard leadership to welcome troops returning from deployment on DEC 14, 2024



Operation Elf! The AFSC troop greeters partnered with MSP to welcome military personnel returning home for Holiday Block Leave, DEC 20, 2024.













4300 Glumack Drive LT, A-2021 | St. Paul, MN 55111

• The Armed Forces Service Center (AFSC), has been at the Minneapolis/St. Paul Airport, since NOV 22, 1970, with no USO affiliation. To support our nonprofit efforts, please visit mnafsc.org.

• Founded by Mrs. Maggie Purdum as a 501(c)(3) tax exempt nonprofit, 8 months after her son died in a plane crash in Vietnam. *The AFSC is the longest running private military airport lounge.*

• For traveling active duty military, Purple Heart recipients and ALL Dept. of Defense ID holders; dependents, retirees, and 100% DAV.

• Relocated inside security at the MSP Terminal 1, OCT 2018. The large facility offers free food, beverages, TV lounge, computer, CAC reader, luggage storage, dining room, playroom w/TV, separate bunk rooms for men and women with a crib, 3 bathrooms, lactation station, shower and a separate refrigerator to store items for guests

• Pre-pandemic the AFSC was open 24/7, since 1970. Currently, the daily hours of operations are 8:00 AM-10:45 PM. The *lobby* is available 24 hours a day for traveling military, dependents, retirees and veterans. Free refreshments are available during open hours.

• Over 1 million military guests assisted to date. In addition to the Center volunteers, we have a group of volunteers that double as Troop Greeters. Post 9/11, they have assisted over 500 military charter flights, deploying/ returning troops, wounded military and the arrival of fallen military at MSP. We also support the weekly departure of recruits joining the military, Twin Cities Honor Flight, Snowball Express, Training Troops, and Holiday Block Leave.

• Troop Greeter Program started in OCT 2006, after we received a satellite call from a Marine officer in Iraq, requesting support for 310 troops returning to HI. MSP was their first touchdown on U.S. soil.